



## The Beginning of a New Experience in Smart Room Service

Today, the hotel industry is not just about providing rooms and basic amenities ; rather, what transforms a stay into a memorable and special experience is the quality of services and the ease of guest access to them.

Understanding this crucial need, **RayaToos company**, relying on years of experience in designing and developing specialized software, **introduces an innovative product named Radin ; a comprehensive and intelligent software** designed to **elevate the level of room service and revolutionize the way hotels interact with guests.**

Radin acts as a digital assistant, creating a bridge between the guest and the hotel. Guests can access all hotel services at **any time of the day or night with just a few simple taps, without needing to make a phone call or wait for staff.** From ordering food and drinks to requesting housekeeping, laundry services, booking gyms and spas, or even submitting suggestions and feedback, everything is available in Radin.

One of the unique features of this software is **its ability to function both online and offline.** This means that even when a stable internet connection is unavailable, guests will still be able to receive the services they need. This feature provides greater reliability and comfort for guests and frees hotels from infrastructural limitations.





## Radin Application Home Screen

The home screen is the main showcase of the Radin application; it's where the guest first encounters your hotel's name and identity, conveying a sense of trust and professionalism. The design of this page, using an attractive background image of the hotel's ambiance, creates a pleasant and luxurious atmosphere, offering guests a distinct experience when accessing digital services.

At the top of the screen, guests can easily access key sections such as Orders, Services, and Frequently Asked Questions. A language selection option is also provided right at the beginning, allowing international guests to use the features without any barriers.

At the bottom of the screen, a service shortcut bar displays the most frequently used hotel services as simple, understandable icons: from ordering food and drinks to requesting housekeeping, laundry services, coffee shop, taxi, and city tours. Everything is available with just one tap.



The Radin home screen combines simplicity and efficiency to convey this message to the guest: "Everything you want from the hotel is right here and just a tap away."

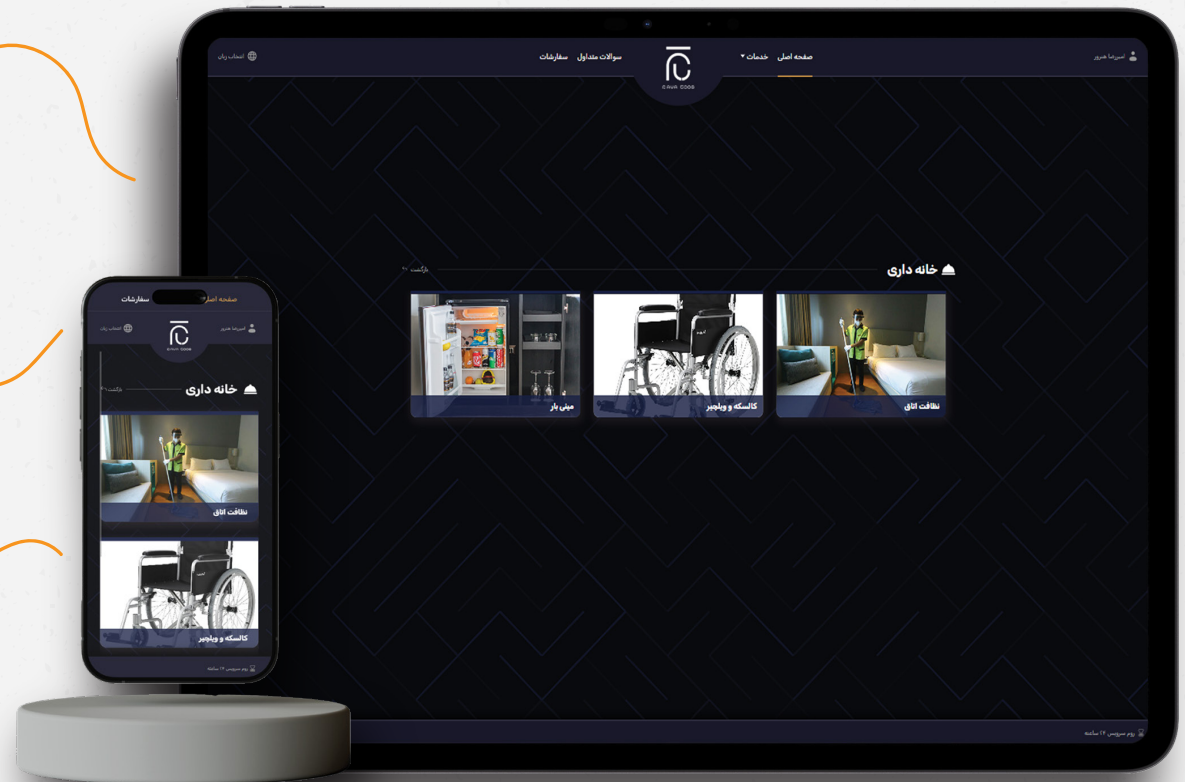
# Housekeeping Section

Housekeeping is one of the most vital parts of the guest experience in any hotel, and Radin makes this service available in the simplest and fastest way possible. In this section, guests can submit their requests with just a few taps and receive the services they need without having to call or wait.

**Minibar:** View and order drinks and snacks available in the room, with the option for an immediate refill.

**Stroller and Wheelchair:** Request accessibility equipment for elderly guests, children, or individuals with disabilities directly from within the app.

**Room Cleaning:** Submit requests for daily cleaning, linen changes, or special cleaning services at any time of the day or night.



With this design, Radin offers a modern housekeeping experience—one that brings more comfort for the guest while making service management faster and more efficient for the hotel.



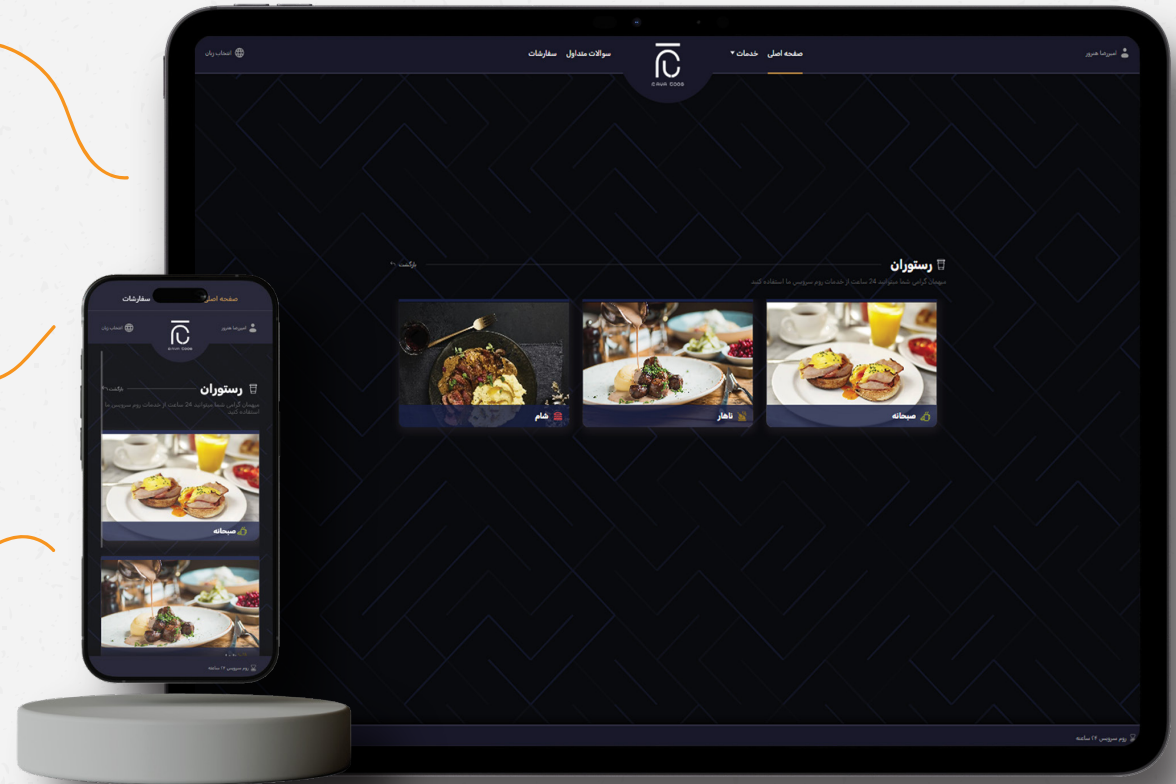
## Restaurant Section

The restaurant section in the Radin application allows guests to view the hotel's full menu and place an order with just a few simple taps, without needing to call or visit in person.

**Breakfast:** A variety of drinks, desserts, and healthy combinations to start an energetic day.

**Lunch:** A diverse selection of Iranian and international dishes for various tastes.

**Dinner:** Special and well-presented dishes for a luxurious and memorable experience.



Displaying real, high-quality images of the food allows guests to get a true sense of the taste and quality before ordering. The ability to order at any time that suits the restaurant's operating hours creates a more comfortable and hassle-free stay for guests. Ordering food and drinks is just a tap away.

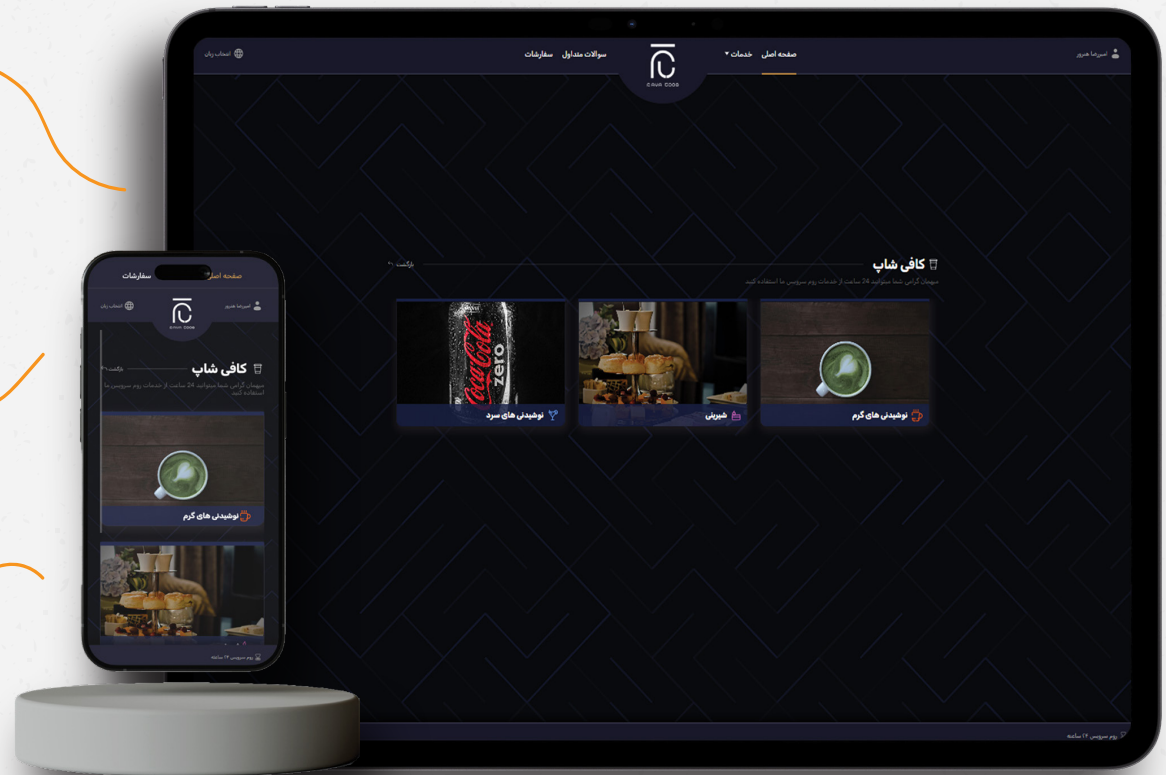
## Coffee Shop Section

In the Radin application's coffee shop section, guests can order their favorite beverages at any time of day with just a few simple taps. This section's simple design and clear product images bring the authentic feel of the coffee shop menu directly to the guest's room.

**Cold Drinks:** A variety of sodas, juices, and refreshing cold beverages for energetic moments.

**Hot Drinks:** Various coffees, teas, and relaxing herbal infusions for a pleasant break.

**Desserts and Light Snacks:** Pastries and snacks that create a more complete experience alongside beverages.



This design allows guests to experience the feeling of being in the hotel's coffee shop from the comfort of their own room, without needing to visit in person. The combination of real images and simple categorization makes selecting a drink or snack both easy and quick.



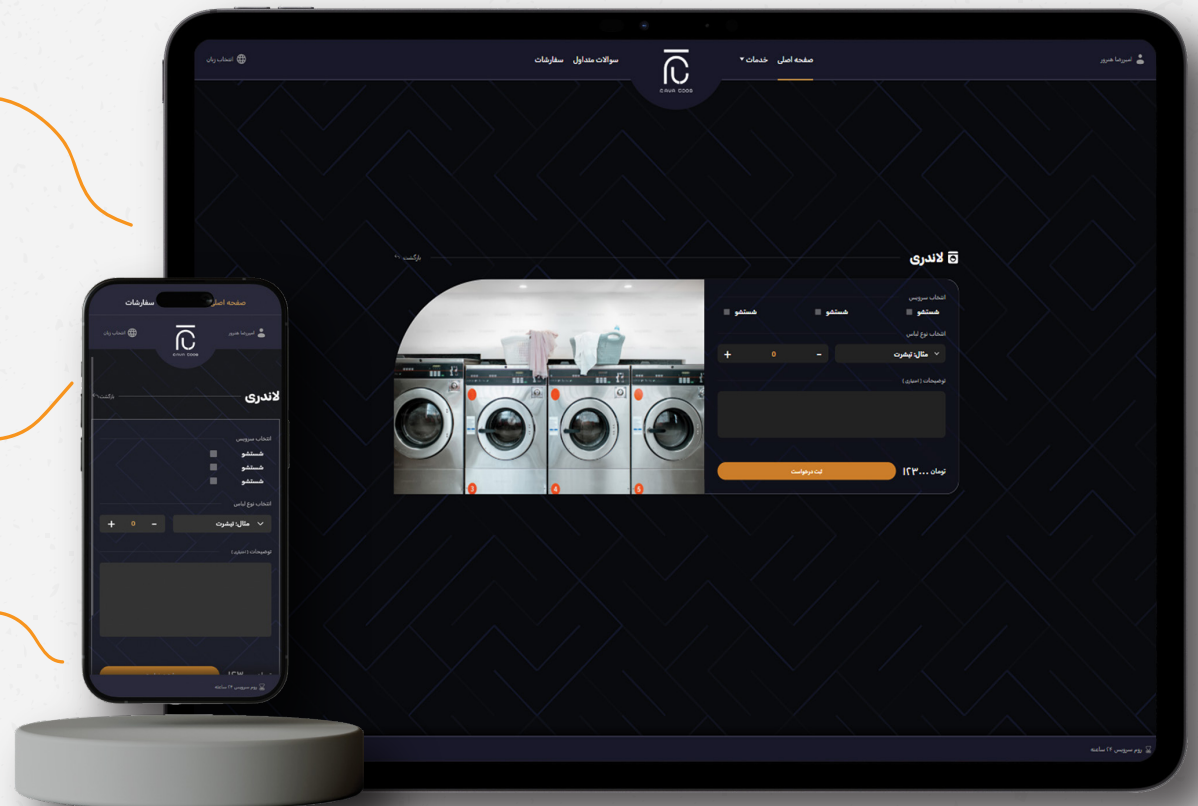
## Laundry Section

The Radin application's laundry section allows guests to request the hotel's full dry cleaning and ironing services with just a few simple taps, eliminating the need to call or visit in person.

**Easy Order Placement:** Select the type of service (washing, ironing, specialized dry cleaning) from within the app.

**Full Transparency:** Receive real-time information on the preparation and delivery time of clothes.

**Flexibility:** Choose a preferred time for dropping off or receiving clothes in the room.



Guests can easily submit their clothes for washing, ironing, or special services (like stain removal or cleaning delicate items) and select their preferred delivery time.

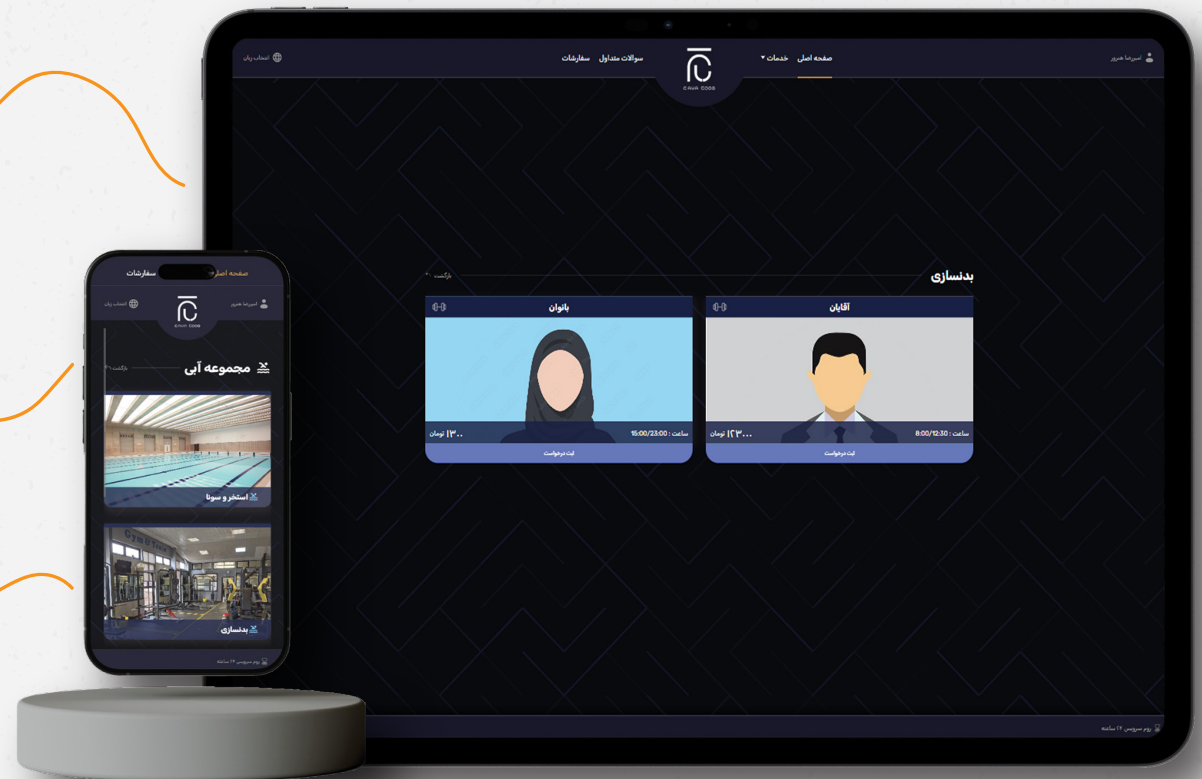
## Wellness & Pool Section

The hotel's pool complex is a place for relaxation, rejuvenation, and a unique stay experience. In the Radin application, guests can easily view schedules and book their desired services.

**Separate Sessions for Men and Women:** Ensuring complete privacy and creating a calm atmosphere for all guests.

**Schedule Information:** View the exact start and end times of each session online.

**Additional Information:** Details about the complex's facilities, such as the dry sauna, steam room, jacuzzi, or children's pool.



This section is designed so that guests can manage their use of the pool, sauna, and jacuzzi from their room, without needing to go to the reception or make a phone call.



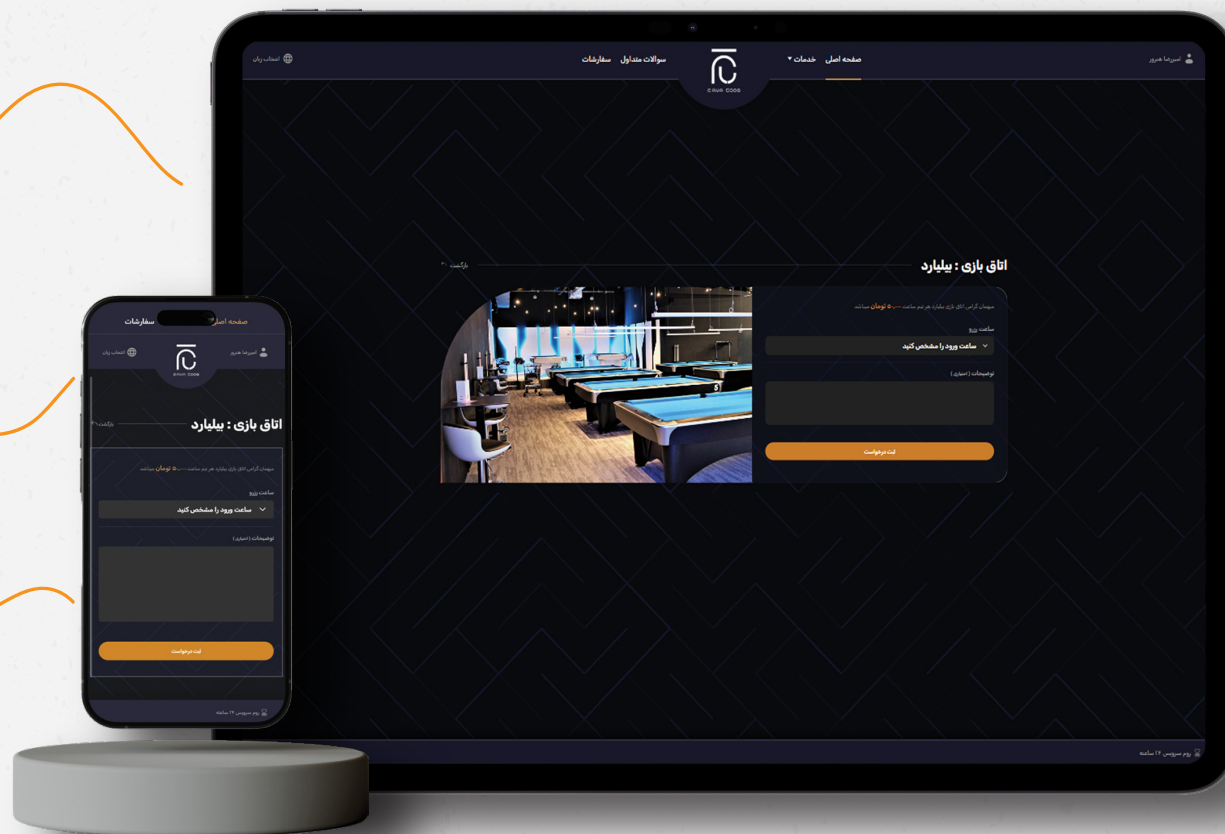
## Game Rooms Section

The hotel's game rooms are a space for entertainment, excitement, and memorable moments. The Radin application allows guests to book time in the game rooms and enjoy its various facilities with just a few simple taps.

**Video Games and Modern Consoles:** An exciting experience with the latest games for teenagers and young adults.

**Safe and Standard Environment:** Designed for all age groups in full compliance with safety principles.

**Easy Booking via Radin:** Select a preferred time and quickly submit the request without needing to visit in person.



The game rooms provide an opportunity for guests to experience moments full of joy and entertainment alongside rest and relaxation.

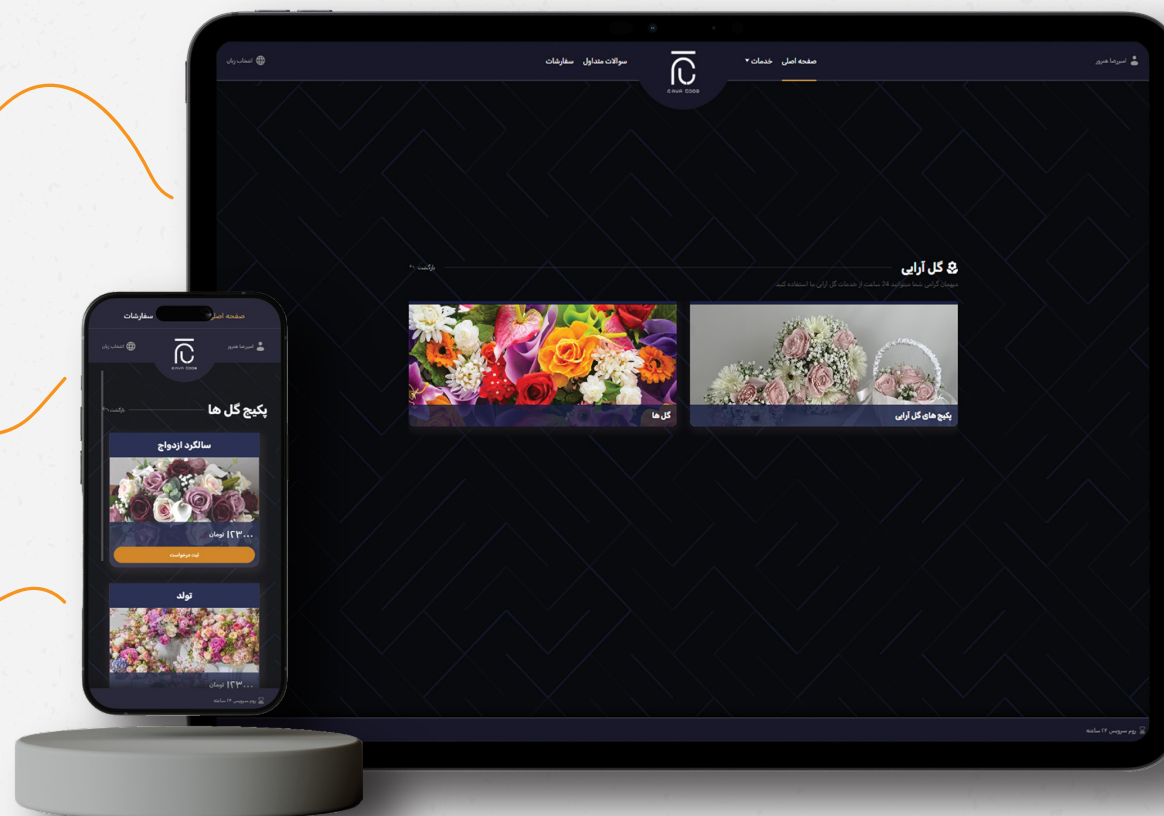
## Flower Decoration Section

Flowers are the language of beauty and emotion. The Radin application's flower decoration section allows guests to beautify their room space with lovely arrangements of fresh, natural flowers using just a few simple taps.

**Room and Suite Flower Arrangements:** Decorate the room with various bouquets and arrangements to create a romantic and special atmosphere.

**Order Bouquets for Occasions:** For birthdays, anniversaries, or romantic surprises.

**Easy Booking and Ordering:** Select the desired design and place the order directly through the application without needing in-person coordination.



The Radin flower decoration section creates a unique hotel stay experience and turns important moments into lasting memories.



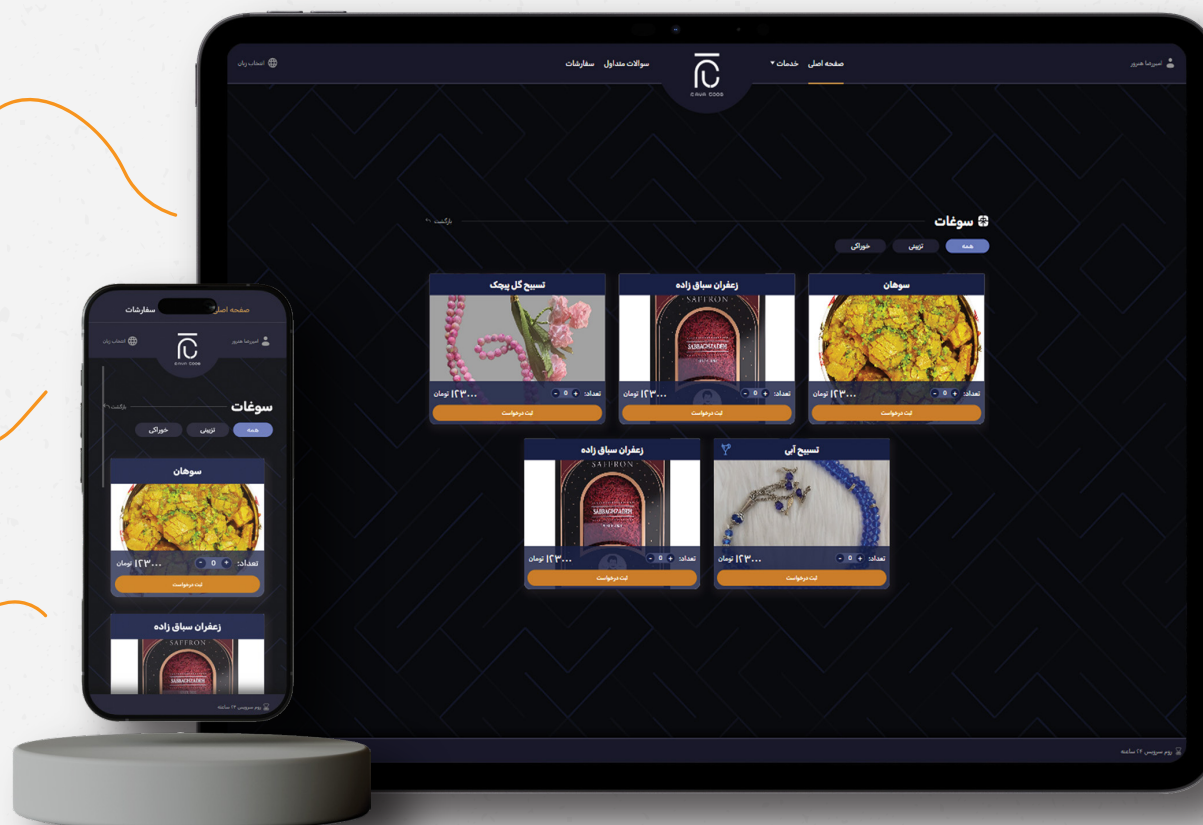
## Souvenirs Section

Every trip is completed with its mementos and souvenirs. The souvenirs section in the Radin application allows guests to easily select and order authentic and special souvenirs from the city or region without leaving the hotel.

**Variety of Local Products:** Sweets, handicrafts, cultural products, and special memorabilia.

**Guaranteed Quality:** Collaboration with reputable vendors to offer the best regional souvenirs.

**Easy Purchase:** Select a product and place an order with just a few simple taps from within the application.



This section helps guests make their travel memories last by purchasing valuable gifts for their loved ones.

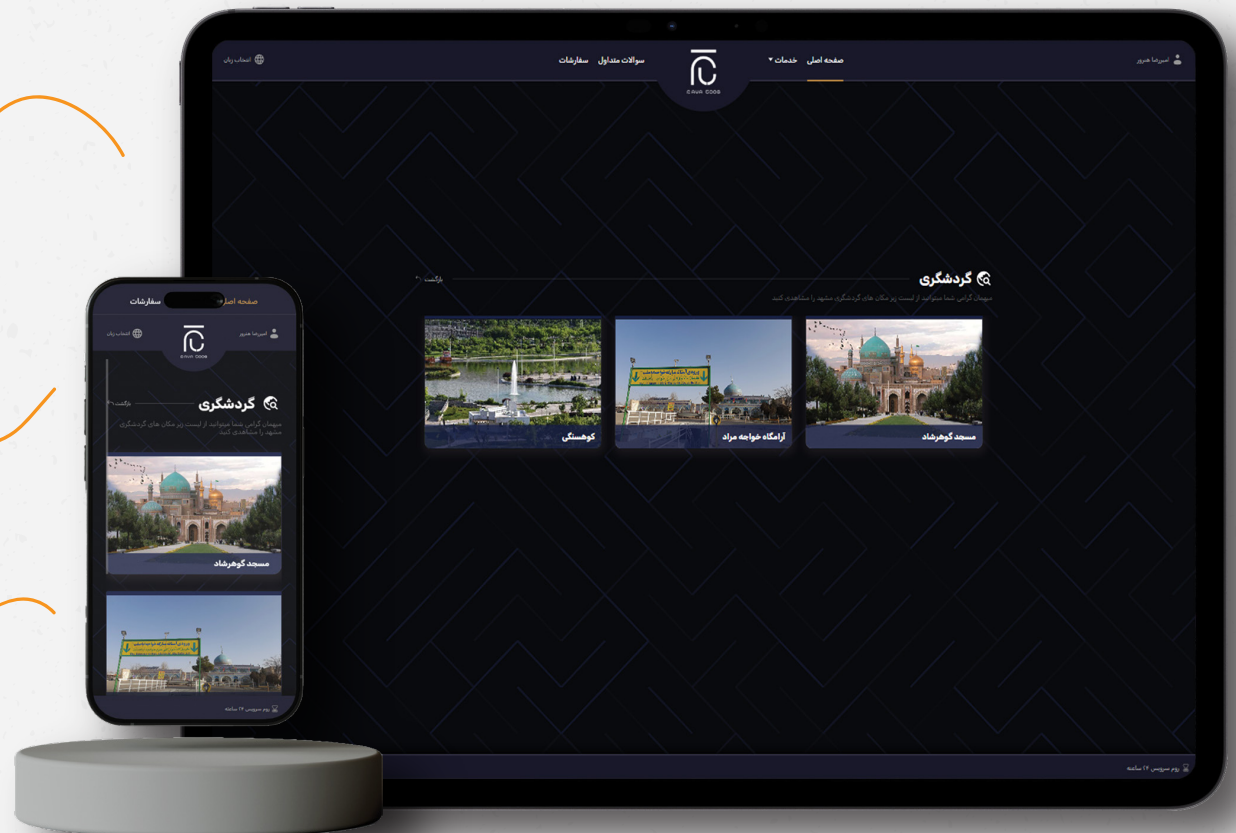
## Tourism & Excursions Section

A trip is more than just a hotel stay; what makes a journey memorable is experiencing the local sights and attractions. The tourism section in the Radin application allows guests to easily view, select, and book various recreational programs and tours in the city or region.

**City and Historical Tours:** Visits to cultural sites, historical monuments, and tourist attractions.

**Nature Tours:** Experience mountains, forests, seas, or deserts with a professional guide.

**Local Recreation:** Get acquainted with the region's culture, customs, festivals, and traditional markets.



The Radin tourism section provides an opportunity for guests to have a complete travel experience in addition to a comfortable stay, creating lasting memories for themselves.



## Transportation & Taxi Service Section

Easy and reliable transportation is a primary concern for any traveler. The taxi service section in the Radin application addresses this concern by providing guests with a quick and easy way to book a car.

**Request an Instant Taxi:** With just a few taps, a car will be available to the guest in the shortest possible time.

**Airport and Train Transfers:** Book round trips to and from the airport or train station with reliable cars and professional drivers.

**Full Transparency:** View the cost and estimated arrival time of the car before confirming the order.



With this design, Radin provides a safe, comfortable, and fast experience for urban and intercity travel, putting the guest's mind at ease regarding transportation.

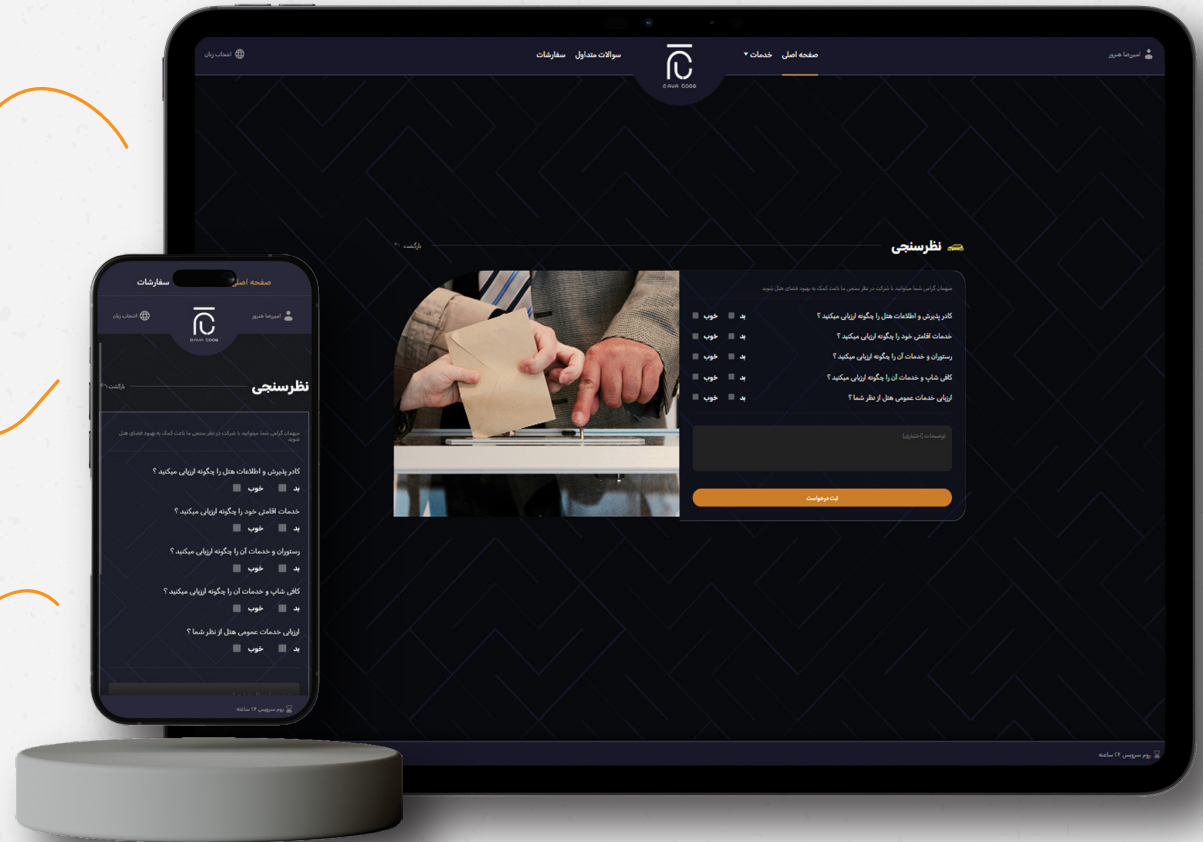
## Feedback & Survey Section

Guest feedback is the most valuable resource for improving hotel services. The survey section in the Radin application allows guests to easily record their experience after using any service or at the end of their stay.

**Quick and Easy Feedback Submission:** With just a few clicks, guests can indicate their level of satisfaction.

**Dedicated Surveys:** Questions are tailored to each section (e.g., restaurant, coffee shop, housekeeping).

**Management Analysis:** The hotel can receive detailed reports on guest feedback to identify the strengths and weaknesses of its services.



In addition to increasing guest interaction, this section helps the hotel to upgrade its service standards and create a better experience for future stays.



## **Radin: A Partner for Hotels on the Path to Service Modernization**

By providing quick and easy access to all hotel services—from the restaurant and coffee shop to housekeeping, laundry, the pool complex, taxi service, souvenirs, and tourism—Radin creates a modern, smart, and hassle-free experience for guests. At the same time, it makes service management simpler, more efficient, and more profitable for the hotel.

**Designed and developed by RayaToos Company.**

